



EVALUATION FORM

24TH CONGRESS OF EUROPEAN ASSOCIATION OF HOSPITAL MANAGERS

28-29 NOVEMBER 2013 LUXEMBOURG

Thank you for completing this evaluation form to help us improve the quality of our services. Please return this form via email to contact@eahm-luxembourg2013.lu or by fax to +352 42 41 42-81

EVALUATION

Meaning of numbers use for evaluation :

1: Very bad	2: Bad	3: Correct	4: Good	5: Very good	6: Excellent	N/A: Non applicable
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Your appreciation

GLOBAL QUALITY	1	2	3	4	5	6	N/A
Global level of satisfaction							
Quality of the program (<i>subject, relevance...</i>)							
Applicability to your own institution/company of concepts and approaches presented during the congress							
Quality of the moderation							
QUALITY OF ORGANISATION	1	2	3	4	5	6	N/A
Reception, registration, information							
Rooms and equipment							
Coffee breaks, lunches							
QUALITY OF THE SCIENTIFIC PROGRAM	1	2	3	4	5	6	N/A
01 - Technological Evolution, Economical Crisis and Hospital Management of the Future Joël de Rosnay							
02 - Taking the Opportunities for Transformation of Care in Northern Ireland Andrew McCormick							
03 - Leading Health Care in Taxing Times - Is There Another Way? Peter Lachman							

04 - Hospital Management from the point of view of a University Hospital Irmtraut Gürkan								
05 - Macroeconomic Outlook and Implications for Financing and Investment Decisions Simon Scrivens								
06 - Towards an International Competency Framework for Healthcare Managers Yves Nosbusch								
07 - Towards an International Competency Framework for Healthcare Managers Eric de Roodenbeke								
08 - Process-Orientated Control of Medical Supply, Project Design and Critical Success Factors" Jens Peukert & Dominik Utiger								
09 - Medtech companies: Suppliers or partners? Katarzyna Mazur - Hofsäss								
10 - Clinical Associate Professor at Odense University Hospital (OUH) Mads Nybo								
11 - Laborversorgung für 10.000 Krankenhausbetten" ("Laboratory supply for 10,000 hospital beds") Florian Kainzinger								
12 - Patient Safety – Clinical Risk Management and the Insurance Industry Peter Gausmann								
13 - Ensuring Business Continuity in Health Care Institutions : The Case for Asset Lifecycle and Maintenance Services Keith Hamer								
14 - Marina Salud: Innovation in Management of Health Department in the Spanish National Health System Rafael Sala								
15 - Building Energy for Transformational Change for the Long Haul Helen Bevan								
16 - Hospital Innovative Architecture and Technology-Innovations for Optimized Processes Henny van Laarhoven								
PANEL 1: Financial crisis & Efficient Communication								
PANEL 2: Manage the change ... Change the management								
PANEL 3: Steering innovation								

Yours comments

1 - Which presentations were the most interesting? (explain why)

1.

2.

3.

2 - Which presentations were the least favorite? (explain Why)

1.

2.

3.

3 - What were your expectations of the conference?

4 - What were the highlights of the conference?

5 – Which areas need some improvements?

6 - How did you hear about the conference?

8 – Your suggestions and comments

Thank you !